

#### Dear Parents:

Welcome to the Misericordia family! This handbook has been designed to provide you with information that may be helpful to you as your son/daughter makes his/her transition from high school to college.

The Student Life Staff works with all new students, commuters, and residents alike to help them adjust to their new environment. Whether through personal contact with a staff member or through First Year Experience, all first year students will have the opportunity to develop new relationships and get answers to all of their questions. They will assume new responsibilities and overcome new obstacles. This is a time of change in their lives; a time for taking charge of their lives. We encourage students to become self-reliant and work at resolving issues themselves. Our goal is to help students develop the skills necessary to function as an adult once they graduate from Misericordia.

As a parent I am sure that you are concerned about the safety of your son or daughter and we are too. Our Campus Safety Department operates 24 hours a day and the University has instituted an emergency alert process for everyone on campus. Specific information on safety can be found throughout this handbook.

If at any time you become concerned about your son/daughter or have questions, please feel free to contact any member of the Student Life Staff. Names and telephone numbers can be found in the back of this handbook. However, our goal will be to work with you to become a mentor/coach to your son/daughter so you can encourage him/her to take the steps necessary to resolve issues as they arise.

Misericordia University would like to take this opportunity to welcome your family to our community.

Best Wishes,

Kit Foley Vice President of Student Life

#### **Mission Statement**

Misericordia University is a Catholic, liberal arts-based, co-educational university. It was founded in 1924 and it is sponsored by the Religious Sisters of Mercy. The University offers both undergraduate and graduate programs. In 1978, the board of trustees approved a mission statement that describes the nature and purpose of the University (formerly College Misericordia), and in 1994 it was revised as follows:

Misericordia University, a co-educational Catholic university sponsored by the Institute of the Sisters of Mercy of the Americas, is committed to providing quality education to its students and to shaping its educational programs and policies to express the founding Sisters' values and attitudes of mercy, service, justice, and hospitality. The University welcomes individuals of all faiths.

The academic development of each student at the undergraduate level is ensured by the University's commitment to provide a learning experience which cultivates higher-order thinking skills through the integration of liberal arts and professional studies. To emphasize academic excellence and to develop critical thinking, all undergraduate curricula provide a common liberal arts base, the objectives of which are further developed in the students' major areas of study. The students' educational programs prepare them for productive careers and continued personal and professional growth.

Graduate programs at Misericordia University emphasize intellectual discourse and focused academic growth. The cornerstone of each program is instruction and practice in methods of critical thinking which promote research and enhanced professional expertise.

As part of its comprehensive educational program, the University is committed to providing a wide range of spiritual, physical, recreational, social, and cultural activities in which all members of the University community can participate.

Misericordia University fosters a cooperative environment in which students, faculty, and staff demonstrate personal concern for each individual as a valued member of the University community.

#### **Misericordia University Policy Statement**

Misericordia University accords students of any race, color, religion, sex, sexual orientation, ancestry, national origin, or disability all the rights, privileges, programs, and activities generally made available to students of the University. Misericordia University does not discriminate on the basis of age, race, color, religion, ancestry, national origin, marital status, sex, sexual orientation, or disability in the administration of its educational policies, admissions policies, scholarship and loan programs, athletic, or other University-administered programs. Inquiries concerning the application of Title IX and its implementing regulations may be referred to our Title IX Coordinator, Pamela Parsnik. The Coordinator can be reached at 301 Lake Street, Dallas, PA 18612, 570-674-6310, or at pparsnik@misericordia.edu.

#### **Diversity Statement**

We at Misericordia University recognize the importance of living the mission in our words and our deeds, demonstrating mercy, service, justice, and hospitality and supporting the ideals of a democratic society. Therefore, we are dedicated to promoting a diverse community in an atmosphere of mutual respect and appreciation of difference.

We believe, as members of a democratic society, individuals have not only the right to live their lives according to their own values and beliefs but also the obligation to respect the right of others to do the same.

We believe all people should be treated with civility, deserving to be heard without demeaning judgments of others.

We believe, as an educational community, we have the responsibility to learn about each other in order to benefit from our diverse population.

#### Student Privacy Rights, Under the Family Educational Rights and Privacy Act of 1974, as Amended

Misericordia University recognizes the privacy rights of individuals who are or who have been students, as guaranteed by the Family Educational Rights and Privacy Act (FERPA) of 1974. No information from records, files, or data directly related to a student shall be disclosed to individuals or agencies outside the University without the express written consent of the student. FERPA does authorize disclosure without consent to school officials with legitimate educational interests who need to review an education record in order to fulfill their professional responsibilities. The following people or agencies are also allowed access to records without consent: persons or companies with whom the University has contracted (such as attorneys, auditors, or collection agents); students serving on official committees, such as disciplinary or grievance committees, or assisting other school officials in performing their tasks; persons or organizations to whom students have applied for financial aid; persons in compliance with a lawful subpoena or court order; and persons in an emergency in order to protect the health or safety of students or other persons.

The University considers the following to be public information which may be made available, at its discretion, without prior consent of the student:

student name, hometown and state, electronic mail address, dates of attendance, degrees, awards and honors received in the curricular and co-curricular life of the University, participation in officially recognized activities and sports, weight and height of members of athletic teams, the most recent previous educational institution attended by the student, and individually identifiable photographs of the student solicited by or maintained directly by Misericordia University as part of the educational record.

A student wishing to prevent the public disclosure of any or all of the above information may request so by notifying the Registrar's Office, where she or he may obtain the form prohibiting disclosure.

Except where prescribed by law, information regarding a student's educational records may not be disclosed to a parent, guardian or spouse without the student's written authorization on file in the Registrar's Office.

FERPA affords students the right to inspect and review their educational records within 45 days of the day the University receives such requests. Students should submit to the Registrar official written requests that identify the record(s) they wish to inspect. The Registrar will make arrangements for access and notify the student of the time and place where the records may be inspected.

Students have the right to request the amendment of any educational records that they believe are inaccurate or misleading. They should write to the University official responsible for the record, clearly identify the part of the record that they want changed, and specify why it is inaccurate or misleading. If the University decides not to amend the record as requested by the student, the University will notify the student of the decision and advise the student of his or her right to appeal the decision. Additional information regarding the appeal will be provided to the student when notified.

For more information regarding FERPA, please contact the Office of the Registrar in Mercy Hall, Room 115. Students have the right to file a complaint with the U.S. Department of Education concerning alleged failures by Misericordia University to comply with the requirements of FERPA. The name and address of the office that administers FERPA is:

Family Policy Compliance Office U.S. Department of Education 400 Maryland Avenue, SW Washington, DC 20202-4605

As of January 3, 2012, the U.S. Department of Education's FERPA regulations expand the circumstances under which your education records and personally identifiable information contained in such records—including your Social Security Number, grades, or other private information—may be accessed without your consent. First, the U.S. Comptroller General, the U.S. Attorney General, the U.S. Secretary of Education, or state and local education authorities ("Federal and State Authorities") may allow access to your records and private information without your consent to *any* third party designated by a Federal or State Authority to evaluate a federal- or state-supported education program. The evaluation may relate to any program that is "principally engaged in the provision of education," such as early childhood education and job training, as well as any program that is administered by an education agency or institution. Second, Federal and State Authorities may allow access to your education records and private information without your consent to researchers performing certain types of studies, in certain cases *even when we object to or do not request such research*. Federal and State Authorities must obtain certain use-restriction and data security promises from the

entities that they authorize to receive your private information, but the Authorities need not maintain direct control over such entities. In addition, in connection with Statewide Longitudinal Data Systems, State Authorities may collect, compile, permanently retain, and share without your consent private information from your education records, and they may track your participation in education and other programs by linking such private information to other personal information about you that they obtain from other Federal or State data sources, including workforce development, unemployment insurance, child welfare, juvenile justice, military service, and migrant student records systems.

#### **Notification of Parent or Guardian**

The University encourages students to communicate on a regular basis with their parents or guardians. There are specific instances where the University reserves the option to notify a student's parent or guardian for the benefit of the student's well-being or educational progress. They are:

- The student, due to illness, is not able to make a decision regarding contacting his/her parents.
- The student is a potential threat to self or others.
- The student is admitted to a hospital or treatment center.
- The student is placed on disciplinary probation, residential probation, residential suspension, or dismissal.
- The student is being detained by local or state authorities.
- The student is found in violation of the University alcohol policy and is under the age of 21.
- The student is found in violation of the University drug policy and is under the age of 21.

### I. Campus Community Policies

As our charism of hospitality calls us to, Misericordia works hard to develop a strong caring community where everyone feels welcome. Our students are an integral part of this community and we expect them to be good citizens. The University has developed a Student Code of Conduct to clarify our expectations. We also have a process to address conduct that does not conform to our policies.

Each year all students are notified where to find the Student Handbook that contains student life policies. Academic policies can be found in the University catalog. All students are expected to know university policies. First year students also receive policy information at orientation, and through their First Year Experience. Student Life professionals and academic advisors are available to answer questions about policies. Students will also be expected to know and to adhere to policies in their academic major. Parents can find the Student Handbook on the Misericordia website, under Student Life and the University catalog at www.misericordia.edu/studenthandbook.

We understand that everyone makes mistakes; however, we believe strongly that everyone is accountable for their actions. If a student gets involved in our conduct process, it is important for the student to handle the situation by themselves. We have designed the process to be educational in nature with the goal of having students change their behavior. However, if a student is unwilling to change, then more serious consequences can occur. We ask that you support us in this process and don't intervene. If your son or daughter gives permission for us to speak with you regarding an incident we will, but we do not notify parents of the results of a conduct hearing unless the student is found responsible for a violation of the alcohol or drug policy.

The use of alcohol and/or drugs is a concern to our community. When students become too involved with either, it can affect their academic performance and their well-being. Use of alcohol and drugs also impairs the ability to make good decisions and this can impact the rest of the community. It is important for you to know that if a student is found with any type of drug paraphernalia or drug, including marijuana on campus, the local police are called and the student may face charges by the police.

It is also important for students to remember that they are part of the larger community of the Back Mountain. We encourage our students to be good citizens everywhere. We require all first year students to complete an online alcohol education program before they return in August. Below is a list of programs we utilize for students who are found responsible for violating our polices.

Alternatives

This is a full-day alcohol and other substance education class scheduled on campus 4-5 times per semester on a Saturday. There is a \$50.00 fee for this class and students who are found responsible for a first time alcohol violation on campus or are cited by the police and have not attended this class are required to attend.

#### *Under the Influence*

This is an online alcohol education program. There is a \$35.00 fee for this program, paid online with a credit card.

#### Marijuana 101

This is an online marijuana education program. There is a \$35.00 fee for this program, paid online with a credit card.

#### *Individual Addiction Education (alcohol, other drugs, gambling, etc.)*

An individual exploration through standardized testing and individual sessions with an addictions counselor, to assist the participant in taking an honest look at his/her use/abuse patterns and make some decisions about future actions. Students may self-refer or are referred through the conduct process. Contact Darcy Brodmerkel at <a href="mailto:dbrodmer@misericordia.edu">dbrodmer@misericordia.edu</a>.

#### Referral Service

A process facilitated by an Addictions Counselor to assist the individuals to take a look at their actions and make some decisions about treatment. The student will be referred to the appropriate level of care including outpatient, intensive outpatient, inpatient, and hospitalization treatment programs. Students are referred through the conduct process or may contact Darcy Brodmerkel, the Addictions Counselor, directly at <a href="mailto:dbrodmer@misericordia.edu">dbrodmer@misericordia.edu</a>.

#### Adult Children of Alcoholics

This is an opportunity for individual counseling for those affected by growing up in an alcoholic family. Students will learn how it has affected or continues to affect their personality and behavior and most importantly, how to overcome the limitations it has caused. For more information, contact Darcy Brodmerkel at <a href="mailto:dbrodmer@misericordia.edu">dbrodmer@misericordia.edu</a>.

#### **Off-Campus Behavior**

Misericordia University is an integral part of the Back Mountain community. Respect and concern for the dignity, well-being and property of members of the local community are essential. All Misericordia University students are obligated to exhibit exemplary citizenship at all times. Excessive or unreasonable noise, possession, use and/or sale or distribution of alcohol or drugs in a manner that violates the law or

University policy, excessively large parties, and/or disrespect for neighbor and community are incongruent with students' obligations. The University's jurisdiction in disciplinary matters extends to any conduct that adversely affects the University community, the University's reputation, and/or the pursuit of its mission and objectives regardless of where it occurs. Accordingly, the University reserves the right to refer students involved in the aforementioned behaviors, as well as other disruptive behavior, to the Coordinator of Student Life/Community Standards for disciplinary action.

#### **Sexual Misconduct and Sexual Harassment Policies**

According to a study on sexual assault on college campuses:

20-25% of women are victims of rape or attempted rape during their time in college.

Approximately 6.1% of men experience an attempted or completed sexual assault while in college

The Campus Sexual Assault Study Final Report (Krebs, Lindquist, Warner, Fisher & Martin, 2007)

90% of all campus rapes occur when alcohol has been used by either the assailant or the victim. (National Institute of Justice, 2008)

These statistics are startling. The federal government has mandated all colleges and universities to provide education and a comprehensive sexual misconduct policy for all members of its community. A summary of our policy is below. The finalized policy is posted on the Parent Web page.

Prevention is crucial. The University requires all first year students to complete the Alcohol-Wise Program online, prior to their return in August. This program not only provides education on alcohol, it also includes education on sexual misconduct prevention. In September, all first year students will be required to participate in the Promoting Awareness of the College Transition (PACT) Program. This program is presented to small same sex groups and is facilitated by trained Student Life professional or a faculty member. Topics in this program include; healthy relationships, the Red Zone,

consent, bystander intervention, on and off campus resources and options for reporting. Over 95% of the students who participated in this program last year agreed that we should continue to require this program.

In addition to these efforts, the University offers awareness and prevention programs to all students throughout the academic year. We ask that you reinforce the importance of attending all of these programs.

If your daughter or son should disclose that they have been a victim of a sexual misconduct, please encourage them to seek assistance through the Dean of Students. If they would like to talk to a confidential resource please refer them to the Counseling and Psychological Services (CAPS) Center.

#### II. Academic Affairs

#### **Academic Policies**

All University academic policies are detailed in the University Catalog, available online at <a href="http://www.misericordia.edu/catalog/">http://www.misericordia.edu/catalog/</a>.

#### **Co-Curricular and Extracurricular Activities**

Misericordia University through its mission recognizes the importance of personal development through participation in co-curricular and extracurricular activities. The University endorses, supports, and takes pride in these co-curricular and extracurricular activities in which students represent the institution in authorized activities on and off campus.

Faculty and staff are committed to on-going collaboration for the purpose of continuing rapport, joint problem-solving, and the ultimate benefit of the individual student's overall learning and development. However, there may be times in which the academic class schedule and the co-curricular or extracurricular activity conflicts.

It is the responsibility of the student to be aware of the attendance policy of each faculty member in whose classes they are enrolled. It is the responsibility of the student to consult with the appropriate faculty member prior to a necessary absence to determine and confirm arrangements for make-up work.

#### **Student Academic Support Services**

#### **Student Success Center**

The Student Success Center (SSC) offers services to students who wish to improve the quality of their learning. The center offers comprehensive support services through the following programs: peer tutoring, academic coaching, writing support, and workshops. Individual assessment and intervention services regarding study skills and learning strategies are also offered, as well as developmental intervention programs for students on academic probation or for those who are not satisfied with their level of performance. The SSC is located in the lower level of Alumnae Hall. All services are free of charge.

#### **Student Alert**

The Student Alert Program is a referral process used to enhance the retention of our students. Faculty, staff, or parents who are concerned about a student submit referrals to the Student Success Center at 570-674-6408 for intervention assessments. An initial assessment will be completed by the appropriate College Retention Liaison. The student will be directed to the appropriate services (i.e., academic support, tutoring, personal counseling, Insalaco Center for Career Development, Writing Center, etc.).

#### **Academic Support**

Misericordia University offers a variety of options to assist students in achieving academic goals. Individual and group tutoring is provided in most core curriculum courses and some professional courses in the Tutoring Center. Peer paper review is available for all courses in the Writing Center. Academic coaching assists those students who wish to improve their study skills. All services are provided by the Student Success Center which is located in the lower level

of Alumnae Hall. All tutorial services are free of charge. Students also have access to Smarthinking, an online 24/7 tutorial service.

#### Office for Students with Disabilities

In accordance with Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act (ADA) of 1990, students with documented disabilities may seek academic accommodations for their disability free of charge. These academic accommodations may include extended time on tests, use of a note sharer, or tape recording of lectures.

#### **ALP**

The Alternative Learners Project (ALP) is a fee-based program of services offered in addition to the services Misericordia University is required to provide students with disabilities under 504. ALP services include an eight-week course in Learning Strategies and an individualized Program of Accommodations (POA). The POA may include writing support instruction, access to a dedicated study room, and time management skills. Each student meets individually with a Program Coordinator on a weekly basis.

The 2016-2017 fee schedule is as follows:

First year students: \$2,250 (first semester)

Second semester first year students and all upper-classmen: \$1,750 semester

#### **Library Services**

The Mary Kintz Bevevino Library, named in honor of the alumna who graduated in the class of 1987, is located at the heart of the campus between Mercy Hall and the McHale and Gildea Residence Halls.

The library's mission: we welcome all in the tradition of Mercy and guide those who gather information, raise inquiry and embrace discovery.

Whether patrons are seeking research assistance, available computer workstations, group study areas, or just a quiet place to read and reflect, the library facilities are designed to meet your needs.

#### **Library Hours**

The library's schedule accommodates the academic schedule of the University. Library hours are posted on the library website. Hours are subject to change during semester breaks and University holidays.

#### **Holdings**

The Mary Kintz Bevevino library contains more than 80,000 volumes including circulating books, reference resources, and juvenile titles as well as more than 2,000 DVDs. The library subscribes to approximately 92 print journals and provides full-text access to over 52,000 electronic journals through the library's licensed databases.

#### **Library Catalog**

The library's online catalog, available from the library's homepage at library.misericordia.edu can be searched by author, title, subject, keyword, and advanced searching. Students may also use the library catalog to search for materials that professors put on course reserves.

#### Circulation

Students must present a valid Misericordia University ID at the circulation desk in order to borrow library materials.

Information on loan periods and borrowing privileges is available on the library's web site. Materials may be renewed once either in person, by telephone, or online. Fines will be assessed for materials that are overdue.

#### Reference

The Reference area is located on the second floor of the library. Reference staff is available to provide research assistance. They can assist with constructing a search strategy, identifying appropriate resources, and helping to find information in the collection, in electronic resources, or on the Internet. The library provides numerous databases that contain citations, abstracts, and/or full-text to scholarly journals, trade publications, popular magazines, newspapers, and other periodicals that are needed by students to complete successful research projects. Access to databases is available both on and off-campus.

#### Laptops and iPads

The library has laptops and iPads that can be checked out by Misericordia students, faculty and staff for a 7-day loan period or for use in the library. Students wishing to use their personal laptops in the library may connect to the internet by

borrowing an Ethernet cord at the circulation desk or having their laptops configured at the Student Help Desk in Mercy Hall for Wi-Fi use in the library.

#### **Copying and Printing**

Copiers and printers are available for student use. Computer workstations in the library are networked to printers, and printing is available through the wireless network for laptops. Copier is located on the second floor. A scanner and color laser printer are also available.

#### **Reciprocal Borrowing**

Misericordia students may borrow books directly from several of the local academic and public libraries. The student will need to present a valid Misericordia ID and proof of residence at the lending institution. Materials must be returned directly to the lending library. Overdue charges are the responsibility of the individual borrower.

#### **Interlibrary Loan**

The Mary Kintz Bevevino Library offers interlibrary loan services to current students, faculty and staff. When a specific resource is unavailable in the library, it may be requested from another library via the online ILLiad request forms for journal articles and books or through the E-ZBorrow direct patron borrowing system for books. Patrons will be notified through their Misericordia email account when materials have arrived. Books and DVDs can be picked up at the library's circulation desk. Most articles are delivered directly to the student's ILLiad account or via email. While most materials arrive within a few days, others may take a considerable amount of time. Students are encouraged to plan their research accordingly. Though most materials are obtained free of charge, occasionally the lending library has a fee. The patron must accept these fees before the materials are requested. The loan period for returnable materials is 21 days, usually with the option of a 21-day renewal period. The borrowing patron is responsible for any fees accrued. Interlibrary loan policies and procedures can be accessed through the library web pages.

#### **Traditional Reserves**

Selected library materials, DVDs, and books from the collection and items belonging to instructors may be placed on reserve in the library for ease of student access. These materials may be checked out at the library circulation desk with a valid ID card. Depending on the directive of the instructor, loan periods may range from two hours to seven days. These items accrue fines when not returned at the designated time.

#### **Electronic Reserves**

Articles and book chapters selected by the instructors are directly loaded into Blackboard's course management system. If applicable, direct links are supplied to journal articles owned by the library.

#### **Archives**

The Sr. Mary Carmel McGarigle Archives, named for Misericordia's first archivist, are located on the third floor of the library. The archives consist of materials relating to the founding and history of Misericordia University.

### III. Student Life/ Services

#### **Campus Store**

Textbooks and other school items may be purchased in the University Bookstore in the Banks Student Life Center. All forms of payment, including Flex dollars are accepted.

Store Hours:

Monday - Friday 8:30 a.m.–8:00 p.m. Saturday 10:00 a.m.–4:00 p.m.

(Special hours during peak periods)

Web: www.misericordiastore.com

Phone: 570-674-6271

<u>Bus Service</u>
The Luzerne County Transportation Authority includes Misericordia University on its bus route daily, Monday through Saturday. The schedule can also be accessed at <a href="https://www.lctabus.com">www.lctabus.com</a>, or call 570-287-8463 for more information.

#### **Campus Ministry**

Campus Ministry at Misericordia University serves the Mission of the University by making visible and effective our Mercy Charisms and Catholic Tradition. We seek to respond to the Critical Concerns of the Sisters of Mercy through advocacy, education and action.

We seek to reach out and respect persons of all faith backgrounds and traditions while inviting them to join us in our mission.

We do this by nurturing and celebrating our faith through prayer and liturgies; educating our students in Christian values, morals, leadership and decision making; developing in our students practices of prayer and reflection; fostering a passion for social justice issues that enable our students to be an advocate on behalf of those who are poor and oppressed; empowering students to be leaders in the community and on campus.

### **Liturgical Ministries**

Eucharistic Ministers Hospitality Ministry Lectors Liturgical Choir Sacristans

#### **Spirituality and Faith Formation**

Faith Sharing
Praise and Worship
RCIA
Retreats
Spirituality on Tap

#### **Service to Others**

Adopt a Grandparent at Meadows Nursing Facility and Mercy Center Adopt a Veteran Blue Chip Farms Habitat for Humanity Soup Kitchen Starry Knights Mentoring Program

#### **Social Justice**

Catholic Relief Services Ambassadors Students for Life

#### **Service Trips**

Guyana Experience Jamaica Experience Spring Break Service Trips Special Mercy Leadership conferences and workshops for students

#### **Community Outreach Programs**

Days of service on and off campus Thanksgiving Food Baskets Easter Baskets for WWC program Hunger and Homelessness Awareness Week Students in Service Program Community work study
9/11 Remembrance Day
Veteran's Day & MLK Day service programs
Meals served to local homeless men & women (Ruth's Place & Mother Theresa's Haven)
Mercy Leaders Program

#### Mass Times and Reconciliation

All Catholic Liturgies are celebrated in the University Chapel unless otherwise noted. Times of liturgies are listed below; Sunday Evening Liturgy 7:00 pm

Weekday Liturgy schedule is Monday (12:05 pm), Wednesday (12:05 pm) and Friday (12:05 pm)

The Sacrament of Reconciliation is celebrated once a semester as a communal service. Individual reconciliation is celebrated anytime upon a special request.

Campus Ministry is located in the Banks Student Center.

#### **Campus Ministry Office Phone Numbers**

Dr. Christine Somers, Director: 570-674-6314 Sean Farry, Campus Minister: 570-674-6315

Lindsey Riddell, Community Outreach Coordinator: 570-674-8041

Georgia Young, Administrative Assistant: 570-674-6495

#### **The Campus Safety Department**

is located in Room #7on the ground floor at the East entrance to Mercy Hall. Officers are on duty 24/7, 365 days a year, to respond to calls for service.

An operational communications center, security dispatch and remote surveillance system, is maintained at this location. Officers patrol upper and lower campus areas on foot and in vehicles, and will respond to all calls for service. The department command structure includes the Director, four Supervisors, and 20 full-time and part-time Campus Safety Officers. Officers maintain Pa. Act 235 security certification or equivalent training and are additionally qualified in response to emergency situations, first aid, CPR and automatic external defibrillator (AED). Officers are generally unarmed, but do have detention authority when appropriate to preserve a safe and secure campus. Supplemental armed security personnel may be employed during certain events and situations.

#### The Campus Safety Department cooperates fully with all federal, state and local law enforcement agencies.

The upper and lower campuses of Misericordia University are respectively located within Dallas Township and Dallas Borough, Pennsylvania. Although a formal memorandum of understanding is not present, the Campus Safety Department works closely with, and maintains a positive relationship with those municipalities. Investigations regarding criminal incidents occurring at the University are often a collaborative effort between the Campus Safety Department and police agencies, however, criminal charges resulting from on-campus incidents is within the scope of the appropriate law enforcement investigating agency.

#### **Reporting Crimes**

Contact Campus Safety at 570-674-6300 or 911 to directly contact the police.

Misericordia University is dedicated to maintaining a safe environment for all, free from threat and victimization. Likewise, the campus community is expected to comply with all federal, state and local laws. If you have been the victim of a crime, have witnessed or have knowledge of a criminal act, report this information immediately to the Campus Safety Department at 570-674-6300. All calls related to criminal incidents will be investigated thoroughly. Violations for criminal offenses can be referred to the appropriate law enforcement agency for further investigation and prosecution at the request of the victim.

#### Campus Safety monitors 911 calls and can directly communicate with emergency responders when necessary.

Criminal activity can be directly reported to the police by calling 911. When 911 calls are made from a hard-line, on-campus phone, a notification tone in the Campus Safety Department will alert Officers to the location of the call. 911 dispatches of emergency personnel are also monitored. Campus Safety Officers have the ability to communicate by radio with the 911 Center and with emergency responders.

# Remember: Most cellular phones do not have an automatic tracking feature when calling 911. Know your location and be aware of your surroundings.

Call takers at the 911 center are dependent on information provided by the caller. Make an effort to know your surroundings and provide an accurate description of the events in order to obtain a timely and effective response.

#### Voluntary, Confidential Reporting

of criminal activity is an available option under most circumstances.

If you are the victim of a crime or want to report a crime you are aware of, but do wish further action by the University or criminal justice system, an available option is to file a voluntary, confidential report. Depending upon the circumstances of the criminal activity, you may be able report an incident while remaining anonymous. In these cases, your personal information will remain confidential, while the University can take steps to ensure your safety and the safety of others. These reports allow the University to maintain accurate statistical records and are included in the Annual Security Report. In limited circumstances, your confidentiality may not be guaranteed. You will be informed in these situations. Information disclosed to members of the Counseling and Psychological Services staff (CAPS) and members of the clergy will be kept confidential unless a serious risk of danger exists to the campus community.

#### **Campus Security Authorities**

are mandated reporters regarding criminal activity. In addition to the Campus Safety staff, many members of the campus community are considered Campus Security Authorities (CSA's. CSA's are required by University policy to immediately notify the Campus Safety Department of any crime reported to them or that they may have knowledge of. These individuals include but are not limited to the following:

- 1. Dean of Students
- 2. Director of Athletics
- 3. Associate Director of Athletics
- 4. All Athletic team Coaches and Assistant Coaches
- 5. Director and Coordinator of Student Activities
- 6. All Student Organization Advisors
- 7. Director of Residence Life
- 8. Assistant Director of Residence Life
- 9. Coordinator of Student Life, Community Standards
- 10. Director of the Student Success Center
- 11. Resident Directors
- 12. Resident Assistants
- 13. Coordinator of Multi-cultural Affairs
- 14. Director of Campus Ministry
- 15. Title IX Coordinator

#### **Missing Persons**

The Campus Safety Department will investigate reports of missing persons and make every effort to locate on-campus resident students in conjunction with the offices of Student Life and other departments as necessary. If an on-campus resident student is reported missing, these procedures will be followed:

- Notification will be made to the student's confidential contact, if provided, 24 hours after the report. Confidential contact information will be accessible only to authorized University officials and law enforcement officers, and will not be disclosed outside of a missing person investigation.
- In the case of a student, under 18, determined to be missing, the University will notify a custodial parent or guardian in addition to contact persons provided.
- Campus Safety will also report juvenile missing student to local law enforcement within twenty-four (24) hours.
- Certain circumstances may exist, such as possibility of abduction, emotional concerns, and threat of violence, which will result in notification to law enforcement prior to the 24 hour time period mentioned above.
- The Campus Safety Department will assist as necessary and work in conjunction with law enforcement regarding missing persons reports related to off-campus students and staff members.

#### Daily Crime and Fire Log

The Log is posted for public inspection at the Campus Safety main desk.

The Campus Safety Department maintains a daily log of crimes reported at the University. The log also includes information related to any actual fire or fire alarm activation caused by an incendiary situation on campus. Information on the daily log includes the nature of the offense, time and date of occurrence and the location. The daily log is updated as necessary, to list the name, address, date of birth, and charges related to any person arrested or charged with a crime which occurred on campus.

## Crime statistics are submitted on a monthly and annual basis to the Pa. State Police and the US Department of Education.

The Campus Safety Department submits information on a monthly basis related to crimes committed on campus in accordance with the standards set forth in the Pennsylvania State Police Uniform Crime Report. Crime statistics gathered by the Campus Safety Department are also submitted annually in compliance with federal guidelines to the United States Department of Education. Crime statistics showing the most recent three-year period are published in the following chart and are also available for review by all enrolled students and current employees at <a href="http://www.misericordia.edu/safety">http://www.misericordia.edu/safety</a>.

#### **Timely Warnings and Emergency Notifications**

In the event of an incident or emergency which poses an immediate threat to members of the campus community, the University has various mass communication systems in place to rapidly relay important information. These systems include an emergency siren and public address loudspeaker, scrolling transmissions on cable TV, printed media postings, internal phone system intercom communications, email distribution and text messaging. The University also posts updates during a critical incidents at <a href="https://www.misericordia.edu">www.misericordia.edu</a> and <a href="https://www.misericordia.edu">www.twitter.com/misericordia.edu</a>. Timely Warnings and/or emergency Notifications will be issued to help prevent crimes and/or notify the campus community of serious incidents on campus, or in the vicinity of campus which can affect the safety and security of the community. The Campus Safety Department, in conjunction with other University departments such as Student Life, Residence Life, Counseling and Psychological Services Department, and law enforcement sources, will formulate the content of a Timely Warning/Emergency Notification.

#### **MU ALERT**

All members of the campus community are encouraged to subscribe to MUALERT. MUALERT provides immediate information and is the most effective emergency notification system available to notify the campus community of an emergency or dangerous situation involving an immediate threat to the safety of employees or students. MUALERT is also used to make notifications regarding significant weather events and school closings or delays. To subscribe to MUALERT, students and employees are required to create an account and provide information such as a cell phone number and email address. The campus community is notified annually regarding registration procedures and access to the MUALERT system. Registration for MUALERT is available on the main page of the myMU portal. The MUALERT messaging system is tested annually with scheduled, but unannounced drills. Prior to transmitting a message through MUALERT, the Campus Safety Department will consider various forms of information to confirm the situation, including but not limited to, direct witness observation, information gathered by Campus Safety Officers and law enforcement investigation. Campus Safety management personnel including the Director and Supervisors, will determine the content of the emergency message and initiate the notification without unreasonable delay. Notification messages will be sent to the entire campus, unless it has been determined that issuing a notification will jeopardize efforts to assist a victim, or may otherwise compromise the effective control of the emergency.

#### **Surveillance Cameras**

Surveillance cameras are recording activity at many on-campus locations and are continually monitored by the Campus Safety Department. A system of video cameras which record activity are present at many University properties. Video monitoring and recording is limited to locations in which a person does not have a reasonable expectation of privacy, and conducted in a professional and ethical manner consistent with all University policies. Audio recording is not authorized. The University camera surveillance system has been established for the following purpose:

- 1. To provide a safe and secure campus;
- 2. For University investigations;
- 3. To ensure compliance with University procedures;
- 4. To assist with investigations by law enforcement
- 5. In conjunction with special events

Camera locations are generally indicated by informational signs; however, the University may utilize the system without signage at other areas in conjunction with an investigation into the following: illegal activity, violations of University policy, or situations which are threatening to the safety of the campus community. Information obtained through video monitoring and/or recording is considered Confidential Information subject to the University's Confidential Information Policy.

#### Crime Prevention suggestions are offered in the Campus Safety Handbook

#### **Anonymous Tips**

Send an anonymous tip to Campus Safety regarding criminal or suspicious activity by texting MUTIP and your message to 50911. Members of the campus community can alert the Campus Safety Department to criminal or suspicious activity by activating the MUTIP service from their cellular phone. To send a message, enter 50911 into the recipient area ("To:") of your phone. In the message area, type MUTIP <space> then your message. The information will be sent anonymously to Campus Safety administrators and supervisors. Please Note that text messages sent through this service are not likely to result in an immediate response by the Campus Safety Department. For immediate assistance call Campus Safety directly at 570-674-6300 or 911.

#### **Student Transport Services**

Need a ride? Scheduled transportation is provided between upper and lower campus Monday – Friday 7:30am – 9:30pm. Escorts are also available during off hours. Call the Student Transportation line at 570-674-6302. Student Transportation between upper and lower campus areas is coordinated by the Campus Safety Department. Posted schedules indicate current availability. Pick-up/Drop-off locations are the Banks Student Life Center bus shelter (upper campus) and Passan Hall main doors (lower campus). Requests for transportation to/from Machell Ave residence hall can be made by calling the above number. After regular hours, Campus Safety Officers will provide individual escorts as necessary on campus grounds.

**NOTE:** This service is separate from the Student Activities Shuttle Service, which provides transportation to local businesses, shopping and entertainment locations in the greater Luzerne County metropolitan area. The Student Activities Shuttle is coordinated by the Student Activities Department and can be reached at 570-328-1715. For more information call the Student Activities Department at 570-674-6407.

#### **Buildings and Grounds Safety Inspections**

Scheduled safety inspections are completed on a periodic basis; however, students and staff are encouraged to promptly report unsafe or hazardous conditions to the Campus Safety Department. Campus Safety Officers conduct comprehensive safety inspections which involve all University owned properties and exterior areas. These inspections include lighting surveys, fire extinguisher charge status, walkway conditions, and other areas of potential increased risk. A work order system will alert the Facilities staff to areas of concern that are in need of repair and will prioritize response in the interest of safety. Conditions to report include unsafe steps, rails, icy/snow covered walks, dim lighting areas, and inoperable doorway locking mechanisms.

#### **ID Cards/Access Authorization**

Students are required to carry their ID card and present identification to Campus Safety Officers on request to insure authorized access to classrooms, buildings and other facilities; and during incident investigations. Campus Safety Officers secure all campus buildings according to a schedule during normal use and as needed under special circumstances. Students can gain access to buildings with prior approval from a faculty member or other University official. Access lists are maintained at the Campus Safety desk and Officers will allow entry to authorized students for legitimate purposes. Campus Safety Officers will also confirm identification of students during incident investigations. Student ID's are to be carried and presented to Officers in these instances as well.

#### **Access to Residence Halls**

Access to Residence Halls is limited, controlled and continually monitored. Students are prohibited from transferring access cards or keys to another person. Student housing controlled by the University consists of traditional co-ed on-campus multi-floor residence halls, townhouse units, non-traditional residential housing conversion properties, and special residences for the Women With Children program. Occupancy ranges from single rooms to suites capable of housing seven students. Traditional resident halls are staffed by a professional resident director (RD) and several resident assistants (RA) who are available to assist in the daily management of the buildings including safety and security responsibilities. The RD's and RA's work with the Residence Life management staff and the Campus Safety Department to monitor areas of concern.

Traditional residential floors, main entrances and other areas are locked 24 hours a day and are only accessible with authorized identification card access or traditional building specific keys. Muti-purpose buildings, such as McGowan Hall, Alumnae Hall and MacDowell Hall, provide access to administrative offices, classrooms and meeting rooms, according to class schedules of the needs of the specific department. In these buildings, access to residential areas is not permitted. Students are prohibited from transferring access identification cards or keys to other persons. Propping doors is a violation of University policy and may result in disciplinary action. Additional policies regarding student housing assignments and guest visitation procedures can be found in the University Student Handbook, general room lottery guidelines and in the resident student housing contract. Guests are required to register according to policy and may be refused admittance if there are questions regarding identification. Advance notice is required for overnight stay. Residents are responsible for the actions of their guests. Students may not occupy resident hall rooms before dates specified by the University. Contact Resident Directors or other Residence Life staff regarding special circumstances requiring occupancy outside of these guidelines.

#### **Emergency Telephones**

Emergency telephones are located at various locations on campus and can be used to immediately contact Campus Safety. Emergency telephones identified by their bright yellow color or illuminated blue lights, are located throughout the university campus. These phones ring directly and automatically into the Campus Safety Office. Emergency hard-line phones are located on the outside of residence halls and most other University buildings. The Campus Safety Department can monitor the location of callers from emergency phones as well as calls originating from hard-line campus extensions. A hard-line phone is located in the lobby of each on-campus traditional residence hall.

#### **Driver Training and Authorization**

The Campus Safety Department provides driver training to those individuals interested in operating University-owned vehicles including multi-passenger vans. Students must be 21 years of age or older to receive authorization to drive vans. The training program consists of classroom instruction, testing, and an on-road driving evaluation. An acceptable driving history report is necessary to receive authorization as a University-approved driver. There is no cost associated with this training. Contact the Campus Safety Department at 570-674-6300 for further information and scheduling.

#### **Lost and Found**

Lost items can be reported to the Campus Safety Department and we will contact you if the items are found. Found items are kept in inventory for one year. After that time, items not claimed are donated to charitable organizations and to those in need. Misericordia University is not responsible for misplaced, lost, stolen or destroyed items.

#### **VEHICLES AND PARKING**

#### **General Information**

- The Campus Safety Department coordinates all student, faculty, staff and guest parking on campus.
- Students who wish to park a motor vehicle on the University campus must register their vehicle with the Campus Safety Department. Student vehicle registration permits can be obtained for an annual fee set by the University Administration.
- Employees, faculty and staff are also required to register their vehicles with Campus Safety. The University provides parking spaces for employees, students and visitors, according to the regulations of this section.
- Parking and operation of vehicles on the property and grounds of Misericordia University is a privilege, not a right, and may be revoked at any time for dangerous driving or flagrant disregard of these parking regulations. This regulation applies to, and is expected to be followed by every member of the campus community.
- The possession of a parking permit does not guarantee a person a parking space in any particular location.
- First-year resident students are not permitted to register or park a vehicle on campus. Individual exceptions may be granted on a limited basis through the Vice President of Student Affairs.

#### REGISTRATION OF MOTOR VEHICLES

- All employees and students who wish to park and operate a motor vehicle on the campus of Misericordia University must register their vehicle with the Campus Safety Department.
- Persons planning to use more than one vehicle must register each vehicle separately.
- A parking permit is required for each vehicle, and can be obtained through the payment of an annual fee set by the University Administration.
- Employees are also required to register their vehicles with the Campus Safety Department. Web-based employee vehicle registration applications can be found on the Campus Safety tab of my-MU. Paper forms are also available at the Campus Safety office for those employees without computer access. There is no charge at this time for employee vehicle registration.

- Vehicles should be registered immediately upon arrival on campus.
- Temporary and guest parking permits are available through the Campus Safety Department.
- Student vehicle registration applications can be found on the Campus Safety tab of my-MU. The application form is webbased and can be completed electronically.

After all appropriate information has been entered; students can pay the designated fee and obtain their parking stickers at the Campus Safety office, room #7, ground floor, Mercy Hall.

#### **PARKING LOTS**

Parking area designations have been established for your convenience and utilize color-lined identification striping and signage according to the following guidelines:

- **Students** are authorized to park in areas designated by white-lines only which will often include signage indicating student parking or general parking.
- **Employees** Employee parking is allowed in areas designated by yellow lines and is also authorized in areas identified with signage indicating employee parking or general parking.
- Visitors may park on Founders Circle in front of Mercy Hall and in parking areas marked general parking, visitor parking, and in areas designated with special reserved parking signs. Cooperation and timely consideration is requested to reserve special parking spaces for visitors to our campus. Unless otherwise indicated by special signage, students and employees are not authorized to park on the roadway in front of Mercy Hall. The Campus Safety Department reserves the right to restrict and reserve parking areas during special events, construction projects, hazardous situations and other circumstances as necessary to maintain effective traffic movement, vehicle management, and public service.

#### PARKING VIOLATIONS AND FINES

Vehicle parking standards shall conform to Misericordia University regulations, the laws of the Commonwealth of Pennsylvania and the ordinances of all applicable local municipalities.

The following parking violations are subject to fines and sanctions:

- Parking in an area posted "No Parking".
- Parking in a fire lane.
- Unauthorized parking in a handicapped zone and parking on a sidewalk.
- Blocking a driveway.
- Obstructing traffic.
- Unauthorized use of visitors' spaces.
- Parking an unregistered vehicle on University property.
- Parking in an unauthorized lot/area.
- Failure to move vehicle for snow removal.
- Other violations not included above which Campus Safety Officers determine are dangerous, hazardous, and/or detrimental to a safe and secure campus.

#### ENFORCEMENT, PENALTIES AND FINES

Parking enforcement will begin on the first day of fall semester classes. Parking violation fees vary according to the offense. Unregistered vehicle violations, unauthorized parking in handicapped areas and failure to move vehicles during campus snow removal, carry more significant fines than standard violations. Parking violation fees are set on an annual basis after review by the University Administration. Fines related to parking violations are paid at Student Accounts Office, first floor of Mercy Hall, weekdays between 9:00 a.m. and 4:00 p.m. Fines are not collected at the Campus Safety office.

- Removal of Vehicles from University Property: Third and subsequent parking violations may result in the violator's vehicle being towed from University property and/or parking privileges being suspended or revoked. Payments of fees charged by the towing contractor, including daily storage fees, are the sole responsibility of the vehicle owner/operator. The University is not affiliated with the towing contractor and will not intervene with retrieval of a student's vehicle once the vehicle has been towed.
- Unpaid parking fines will be assessed to the individual student's account and considered as any other amount due to the University. Final grades will not be released until all parking fines are satisfied.
- Misericordia University assumes no responsibility for damage or loss by fire, theft, accident, or vandalism, for vehicles operated or parked on University property.

#### ADDITIONAL PARKING INFORMATION

Handicapped Person Parking – Issuance of Temporary Permits Handicapped parking is available near every building on campus and is designated by special signage. Only vehicles bearing official handicapped parking license plates, placards, and/or official handicapped parking permits are authorized to park in these areas. The Campus Safety Department will

issue a temporary handicapped parking permit to employees in conjunction with the University Health & Wellness Center following the submission of a physician's note indicating the need for such a permit.

#### **Student Parking Ticket Appeals**

Parking ticket appeals are coordinated and scheduled through the Student Government Association (SGA), located in the Banks Student Life Center. Appeals must be made within 5 days of the violation. Appeal forms can be found outside the SGA Office and/or on my-MU under the Campus Life tab, (click on SGA); or at <a href="https://www.misericordia.edu/emuforms/sga/parkingAppeal.cfm">www.misericordia.edu/emuforms/sga/parkingAppeal.cfm</a>. The reason for your parking appeal must be explained in detail. You may receive an email response or be requested to attend an informational hearing to determine the outcome of the

#### **Campus Snow Removal Efforts**

During campus snow removal efforts, students and employees will be instructed to move their vehicles to specific parking locations according to the respective snow removal plan. Advance notice will be provided by targeted email messages to the campus community. Failure to move a vehicle during snow removal operations results in serious disruption to University Grounds Department responsibilities regarding safe roadways and walking areas. Vehicles that remain on campus lots during snow removal efforts will be removed from the affected area at the owner's expense.

#### **Commuter Life**

appeal.

Services for commuter students are coordinated by the Coordinator of Student Life/Community Standards. Student lounges are available for use while on campus, and are located in the Henry Student Lounge – a small building outside of McGowan/Alumnae Hall, in the Banks Student Life Center, Insalaco Hall and on the ground floor of Mercy Hall. All lounges are non-smoking and are open during a wide variety of hours to meet the needs of traditional, evening, weekend, and part-time commuter students.

Communication is very important at Misericordia University. The University intranet, e-MU, is used extensively to communicate with all members of the University community. E-MU can be accessed both on- and off-campus. Students can also find information posted on bulletin boards in the Banks Student Life Center or by turning on any University TV to channel 10.

Commuter students are encouraged to become involved in all aspects of campus life, especially the Commuter Council. This organization was established to connect commuters to the University and provide them a forum where they can bring their opinions and needs. Meetings are held monthly and a reminder is emailed through e-MU to all commuters reminding them of the time and location of the meeting.

Commuters are encouraged to utilize all University services and participate in campus activities. A listing of all student activities programs can be found on the Campus Life tab on e-MU.

Commuter meal plans and flex dollars are available through the Student Accounts Office. The meal plans or flex dollars can be used in the student dining room or the Cougar's Den; located in Banks Student Life Center. Contact Student Accounts at 570-674-6429 for more information regarding meal plans and flex dollars.

For information or updates on how the current weather conditions affect school closing, and for class cancellations, school closings, or delays, check e-MU or call: Commuter Hot Line 570-674-6311 as early as 6:00 a.m. In addition, local news and radio stations will broadcast information concerning school closing or delays.

#### **Counseling and Psychological Services Center (CAPS Center)**

The Counseling and Psychological Services Center (CAPS Center) services are available to all full-time undergraduate and graduate students. Part-time matriculated students are welcome to schedule a one-time free consultation session to learn of local resources that provide personal counseling. Services include individual counseling, group counseling, consultation services, referral services, and crisis intervention. Counselors also offer workshops on a variety of personal development topics and issues throughout the academic year. All services are free of charge and all counseling contacts are confidential. Records of counseling contacts are kept separate from a student's medical or academic records.

The focus of University counseling services is on personal and life development. Common issues addressed through our services typically include problems such as stress management, test anxiety, general anxiety, depression, eating issues, substance abuse, relationship problems, and family problems. Students who present issues that need a more

intensive, long-term treatment approach are offered off-campus referral sources where their needs can be more adequately addressed.

The counseling staff includes a Licensed Psychologist, two Masters-level Licensed Professional Counselors, a Registered Dietitian Consultant, Student Peer Advocates, and Student Peer Educators. The CAPS Center is located on the ground floor of McGowan Hall. Our hours are 8:30 a.m. to 4:30 p.m. Appointments may be made by calling 570-674-6408 or by coming down to the Center. A counselor is available during the day for emergencies. Resident students may access the counselor on call after hours by contacting the Office of Safety and Security at 570-674-6300 or by making the request through a resident assistant (RA). Students do not have to identify the reason for requesting the counselor on call.

Faculty, staff, parents and students who wish to refer a student for counseling services or consult about a student may contact the Director, at 570-674-6408, or in the case of immediate need, may walk the student to the Center to access a counselor in a timelier manner.

#### **Guidelines for Students with a History of Emotional Concerns**

These guidelines are offered to help students who either have had past mental health concerns or who currently are dealing with mental health challenges while preparing for the transition to college:

- Start planning now for a healthy transition to college. Prevention works.
- Meet with your psychiatrist, medical doctor, and/or mental health professional to review medications you currently
  may be taking, discuss anticipated stresses related to the transition to college life and leaving home, and develop
  relapse prevention strategies.
- If you are a local resident, consider continuing to meet periodically with your mental health professional during your first semester at college rather than starting counseling with someone new and adding to the stress and changes you are experiencing.
- Take your medication as prescribed. Be careful to not self-medicate using alcohol, other drugs or food. Contact the University's Health and Wellness Center should you need medication monitoring or refills. Do not wait until you run out or until you have symptoms make contact early!
- Develop a stress management plan, and get adequate sleep. Increased stress and lack of sleep often are factors in the recurrence or enhancement of a mental health concern.
- Have a plan to follow if symptoms of your condition begin to recur or intensify. Respond quickly rather than
  putting off action. This can help you feel better more quickly and minimize the possible negative impact of a
  relapse on academic and social activities.
- We highly recommend that you contact us in the CAPS Center at 570-674-6408 prior to the move-in date so we can assist you in accessing the support you need to make a smooth transition and make an appointment with a counselor who will assist you in developing an action plan. The counselor can provide you with short-term counseling and crisis management and help you connect with other campus and community resources.

-Adapted from Mental Health Services of Central Michigan University and Counseling Services, Goshen College.

#### First Year Experience Program

The First-Year Experience (FYE) Program provides first-year students the opportunity to acclimate to the University experience during their first semester at Misericordia. Through weekly classroom workshops, all first-year students will

explore topics such as the history of Misericordia, ethical behavior and academic integrity, information literacy, Misericordia University's Guaranteed Placement Program (GPP), and advising and registration. Students will have the opportunity to interact with faculty by engaging in small group discussions and activities.

#### **Health & Wellness Center**

The student Health & Wellness Center, located on the lower level of the Anderson Sports/Health Center, is under the direction of a Board Certified Family Nurse Practitioner (FNP). The staff also includes a Registered Nurse (RN) and an Administrative Assistant. As reflected in its name, the Center is dedicated to the health and wellness needs of our students here at Misericordia University. Our goal is to provide the best possible evidence-based health care in a manner which is competent, compassionate, confidential and timely, all within an atmosphere of mutual respect and responsibility without regard to race, gender, ethnic heritage, or sexual orientation. The Health & Wellness Center adheres to the principles and standards of ethical conduct endorsed by the American College Health Association: To do no harm, provide services in a caring manner, respect autonomy, protect privacy, maintain competence, promote justice, and respect diversity. Furthermore, the Center strives to be exemplars of the Sisters of Mercy's charisms of mercy, service, justice and hospitality in every encounter we have with our patients.

The Health & Wellness Center provides our students with an assessment and treatment for common illnesses. Referrals for more serious health issues, health counseling and education, or needing the FNP or the RN to make a visit to a residence hall are all provided at no additional cost to our students. Services such as laceration repair (suturing), and yearly physical exam will incur a small fee for service to cover costs of materials. Students that are not registered with Magnus will be charged a \$25.00 fee for services. Faculty members, staff and visitors are advised to seek care from their primary care providers (*PCP*). In the event that a student should miss class due to illness, it is his/her responsibility to contact their professor and advise them of the situation. The Health & Wellness Center can issue a note stating that the student was indeed seen in the Center, but by no means does this qualify as an excuse. Furthermore, if a professor should desire, they may call the Center to confirm that a student was evaluated by the medical professional, but no information about the condition or treatment will be given. Students requiring hospitalization, or those afflicted with an acute or long term illness that requires several days in bed and restriction from class, will be advised by the Center's Director to return to their homes until classes can be resumed. For the safety of all students, it is required that students diagnosed with a communicable disease (measles, chicken pox, etc.) be sent home. Permission to return to campus must be provided in writing from the student's primary care provider.

Within the Health & Wellness Center is the Self Care & Resource room. This room is designed as a teaching model in order to encourage and empower our students to be proactive with their health care needs. This room contains a plethora of up-to-date educational materials in addition to basic over-the-counter (OTC) medications and supplies – all at no cost to our students. In addition, through a partnership with several local Pharmacies and Pharmedix, the Health & Wellness Center keeps on hand a supply of commonly used prescriptions in order to provide convenient, point-of-care service for our students. There is a \$10.00 charge for these prescriptions. In keeping with our Catholic values, the Health & Wellness Center does not distribute condoms or any other type of birth control.

All full-time students, regardless of their housing status, are required to submit all health forms. Such forms include, but are not limited to, an annual physical by their primary care provider; verification of immunization including a meningitis booster after their 16<sup>th</sup> birthday and an annual PPD; as well as proof of health insurance coverage. The University has chosen to utilize the services of Magnus Health for the collection of these forms. Students are required to pay a one-time fee of \$25.00 which is paid directly to Magnus Health. As this is a web-based system, the student will have continuous access to their medical records as well as the ability to make updates when needed. Students are required to update their medical forms annually including their yearly PPD and insurance information as well as any other changes to health forms. Information regarding Magnus Health and how to access it will be provided at the one-day orientations which all students are required to attend. All current students are able to access Magnus by clicking on the Student Life Tab on top of myMU page, then click on Health & Wellness tab to the left, then click on Incoming/Returning Students on the left. Click on the large orange Magnus Health tab.

Hours of operation are: Monday through Friday 8:30 a.m. to 4:30 p.m. with the Center being closed daily from 12:00 p.m. to 1:00 p.m. for lunch. If medical services are needed after hours students are advised to contact their Resident Assistant (RA) or Campus Safety.

Please contact the Health & Wellness Center at 570-674-6276 should you have any questions.

#### **Insalaco Center for Career Development**

Preparing for a successful future demands more than just obtaining a quality education. Truly successful students begin to develop career planning competency as first-year students and build upon this throughout their academic and professional lives. The Insalaco Center for Career Development provides the resources and assistance necessary to turn academic achievement into career opportunity.

Recognizing that the world of work requires life-long learning, the Insalaco Center promotes the development of short-range goals as part of long-range career plans. This approach helps ensure that students build flexibility into their career plans. The Insalaco Center serves all University students and alumni with its career resources and team of professional staff. The mission of the Insalaco Center is to prepare students for employment, graduate school or professional school, and to provide them with the necessary knowledge to manage their careers throughout their working lives.

The Insalaco Center coordinates the **Guaranteed Placement Program**, which is designed to connect students' academic and co-curricular learning in order to position them for success in today's and tomorrow's job markets.

The Insalaco Center provides the following services:

- Individual career consultations
- Resume and interviewing skill development
- The Choice Program for undeclared students
- Career assessments by MBTI and Strong Certified Insalaco Center staff
- Experiential education assistance including internships, externships, part-time and summer jobs
- Shadowing opportunities
- Job search assistance
- Graduate and professional school advising and resources
- Employment skill development and training
- On-campus recruiting, career fairs and employer information sessions
- Career exploration resources

Parents who are interested in helping their children with career plans should encourage their children to stop by the Insalaco Center for Career Development. Likewise, if you have summer, part-time, full-time or internship opportunities, please contact us. Your position will be posted on our online database for students to view.

#### **Student Leadership Transcript**

The Student Leadership Transcript (SLT) at Misericordia University affords all students the opportunity to compile a record of their extra-curricular involvement and achievements. Students will work closely with the Insalaco Center for Career Development to develop their personal record of leadership development over the course of their years at Misericordia University. The SLT, along with their academic transcript, will be issued to all prospective employers and graduate schools at the request of students.

For more information about the Insalaco Center for Career Development, visit our office in Room 10 on the first floor of McAuley Hall, phone 570-674-6409 or email <a href="mailto:iccareer@misericordia.edu">iccareer@misericordia.edu</a>. You can also visit online at <a href="https://www.misericordia.edu/career">www.misericordia.edu/career</a>.

#### Post Office

The Post Office is located in Banks Student Life Center. It is an official contract branch of the United States Postal Service.

Here are some important things to note about the Post Office at the University.

- Open Monday through Friday, 8:30 a.m. to 4:30 p.m. (closed 12:00 p.m. 1:00 p.m.)
- Closed Saturday and Sunday.

- Out-going mail is picked up by the Dallas Post Office at 4:00 p.m. daily, Monday through Friday.
- All mail is delivered to student boxes daily.
- Fed Ex is delivered after 10:30 a.m. daily.
- UPS and Fed Ex Ground are delivered after 3:00 p.m. daily.
- Students will be notified of delivery via email or text.
- Services offered include the same as any USPS Postal Office. These include, but are not limited to: money orders, stamps, priority, express, media, certified, insured and registered mail. UPS and Fed Ex Service are also available.

Mail addressed to you should follow this format:

Jane Smith Misericordia University 301 Lake Street, **Box xxxx** Dallas, PA 18612-1090

\* Your address must include your Box Number. Mail that does not include a Box Number may be delayed. Please do not use room numbers on your address.

The University does not assume responsibility for lost or stolen mail.

Forwarding addresses should be supplied to the Post Office six weeks before the end of any given term. Publishers of magazines, newspapers, etc. should also be notified six weeks in advance of change of address.

Please make sure that all mail sent out has the correct return address and box number. If mail is returned, the Post Office can properly identify the person who has sent the letter and return it.

Mailboxes are assigned to students who live on campus.

There is a \$5 charge for lost mailbox keys.

Mailbox keys must be returned to the Campus Post Office if you are:

- Graduating
- Withdrawing from the University
- Moving off Campus

Students will be charged \$50 if the key is not returned by the end of the current term.

#### **Residence Life**

The Office of Residence Life works to improve the quality of life in all residential facilities and to promote personal development through community living experiences. The office, through its staff of resident hall directors and resident assistants, can address student concerns, ranging from roommate difficulties to the physical condition of a student's room. The staff also provides residents with a wide range of recreational, educational, and cultural programs to enrich their experience. Administrative functions, such as housing assignments and replacing keys, are also handled by this office.

Misericordia University manages ten residential facilities: McHale Hall, Alumnae Hall, Gildea Hall, MacDowell Hall, McGowan Hall, Townhouse Complex, three houses on Lake Street, and the Machell Avenue Residence.

McHale Hall – is a traditional standard double room residence that houses first year students. It is co-ed by floor/wing and is equipped with air conditioning and elevator access. Fireside Lounge is located on the main floor and serves as a recreational area with a full kitchen facility.

Alumnae Hall – is a traditional co-ed standard double room residence that houses first year and upper class students. This residence is connected to McGowan Hall where students share modern recreational lounges, study areas and a full kitchen facility.

Gildea Hall – are suites for upper class students, co-ed by unit and holding three, six or seven occupants. All suites contain a full bath and common room area. The facility is air conditioned with elevator access and offers recreational / study lounges and kitchenettes.

- McGowan Hall is a modern double room facility for upper class / first year students with a private full bathroom shared with the bedroom next door. The second and fourth floor lounges are equipped with a full size kitchen and study areas. The third floor lounge contains all the same amenities minus the kitchen. The R.E.A.C.H. (Residents Excelling in Academics, Community, and Health) program is located on the second, third and fourth floors. The community is committed to academic excellence and a substance free lifestyle.
- Townhouse Complex consists of eighteen individual townhouse units for upper class students. Each is equipped with four bedrooms, two bathrooms, a common living room and full kitchen. This residence is co-ed by unit and houses six students.
- Lake Street Houses are off-campus houses for upper class students that offer the full amenities of a typical household with a kitchen and laundry facility.
- MacDowell Hall consists of three and five person apartments. The three person apartments have one single bedroom and one double bedroom, while the five person apartments have one single bedroom and two double bedrooms. All apartments are air conditioned, have full kitchens (stove, refrigerator, microwave and dish washer), a furnished living room, and a bathroom. The building has on-sight coin operated laundry and two lounges.
- Machell Avenue Residence is the Graduate Housing facility consisting of nine single rooms and four double rooms. The facility is air conditioned and has a full size kitchen, living room, on-site laundry, parking and five bathrooms.

At Misericordia University, the residential facilities serve two purposes in accommodating a student's overall university experience; to live and to learn. Living and sharing with others is a vital part of one's educational experience at Misericordia. Through programming, the Residence Life department provides opportunities for students to build relationships and connections that will last a lifetime. Within the residential facilities, students are challenged to make decisions that not only affect their lives, but those around them as well. The Office of Residence Life assists the residential students in their academic success and growth as a professional and a person. Residence Life staff members work in unison with the students to create and maintain an environment conducive to academic success and individual growth. The success of the residential program depends on the willingness of each student to accept responsibility for their actions. Community guidelines, which highlight current information regarding Misericordia University's policies, regulations and student responsibilities, have been created and can be found in the Student Handbook.

The Director of Residence Life oversees the residential program with the support of an Assistant Director, graduate Resident Directors (RD's) and undergraduate Resident Assistants (RA's). We understand that making the transition from living at home to college life can be a challenge for everyone involved. As professionals, we try our very best to make these transitions as easy as possible and strive to help your son / daughter develop into a responsible, healthy adult. Part of exploring this newfound sense of independence involves your student being able to raise concerns and take care of problems on their own. Even though it is hard for you to listen to them when they call home upset, the best thing you can do is just listen, be supportive, and encourage them to seek help from their RA or someone in the Residence Life department.

We value the experience which comes from having a roommate and living in a supportive community. First year students in McHale and Alumnae Halls are assigned at least one roommate. Roommate pairings are made by the lifestyle preferences / requests submitted via the application process. There are no single accommodations for first year students. Your son / daughter's specific room assignment can be viewed by logging on to e-MU under the OASIS tab. (Specific information / dates regarding this will be given at the summer orientation sessions.) Students are encouraged to contact their roommate(s) to begin to get to know them prior to their arrival and to avoid bringing duplicate items for their room.

Due to Misericordia's high retention rate of students and a substantial incoming enrollment, the university finds it necessary to triple some first year students. (All students who are tripled live in McHale Hall.) Information regarding the tripling process is presented during the Summer Orientation days in June and July.

Knowing that having a new roommate(s) can require a lot of adjustment, we have well trained staff members on each floor (Resident Assistants) to help your son/daughter with any problems that arise. The majority of roommate problems occur over lifestyle habits and lack of communication. The granting of room changes is not automatic and is not viewed as an effective way to resolve conflicts. As part of the educational process, students are expected to compromise on any differences by going through our formal mediation process. During this process, students are taught essential communication and compromising skills that will allow them to effectively resolve their situation and live productively together while appreciating the differences in each other.

Our community is based on respect and responsibility. Students are asked to take an active part in maintaining their community and making sure that the environment stays safe, clean and conducive to learning. Prior to your son /

daughter's arrival, the Residence Life Staff and the Maintenance Department, have thoroughly inspected all of the residential areas.

In an effort to make our community safe and conducive to sleep, study and fun, we have established quiet, visitation and overnight guest policies. Common courtesy is expected at all times. Our halls are locked around the clock and students have a key/access card to their building and a key to their individual room. There is a Residence Life Staff member on duty each evening to handle any problems or emergencies. All staff members are highly trained to handle any type of situation including medical emergencies.

Studies have shown that students who have become more involved with their surroundings are more likely to succeed. The Residence Life program offers a variety of ways for the students to become involved with their community. RA's sponsor over 350 programs each year. Our department offers leadership opportunities such as the RA position and the Residence Hall Association (RHA). We are proud of the fact that at Misericordia University those students who live and participate in our on-campus housing communities have, on average, a grade point average of 3.2 or higher.

<u>Consolidation of Vacancies</u> – When vacancies occur in a student's room, the remaining student will be given another roommate or be reassigned to another room. The Director / Assistant Director of Residence Life reserve the right to make any necessary changes in roommates and room assignments.

<u>Meal Plans</u> - All students living in university housing are required to have a meal plan. This is non-negotiable; if there is a concern, please contact the Dean of Students. Information regarding the various meal plan options can be found on-line under the Misericordia First-year Orientation page.

<u>Personal Property</u> – The University assumes no responsibility for insurance on personal property of students. Any student who wishes to have this kind of protection must make his / her own arrangements through your own insurance policy. The University is not responsible for losses in cases of fire, theft, water damage, and similar occurrences. Students are advised to leave valuable articles at home.

<u>Requirements for On-Campus Housing</u> – The University has determined that in the best interests of the students, the institution, and the community, that all traditional entering first-year students whose permanent residence is further than a 40 mile radius of the University are required to live in campus housing for a minimum of 2 academic years (4 academic semesters).

On-campus housing is provided for full-time undergraduate (12 credits or more) students under the age of 25 who have not earned an undergraduate degree. Exceptions may be made on an individual basis depending on the circumstance and the availability of space; however, students 25 years or older may not reside on campus.

Resident students must provide the university with proof of health insurance, meningitis, TB and MMR vaccinations. Failure to provide or maintain this status will result in the loss of housing privileges.

Each residential student must sign the Campus Housing Agreement. This agreement is binding for the entire fall and spring semesters and states that the student will remain in residence for the duration of this agreement. Any release from this agreement is permitted only under the conditions of academic withdrawal, dismissal, verified medical reasons, or other extenuating circumstances, and only with the approval of the Director / Assistant Director of Residence Life. Any request for release must be submitted in writing to the Director / Assistant Director of Residence Life and will be evaluated on a case-by-case basis at the University's sole discretion. A student from the greater Dallas area wishing to leave campus housing and move home with his or her immediate family must petition, in writing, for a release from their Campus Housing Agreement for the spring semester on or before December 1 of the year prior, to the Office of Residence Life. Percentage of refund of room-and-board fees will be determined by the actual date of departure established by officially checking out and returning all keys to the Residence Life Office.

Residence Halls / Houses Opening and Closing Times – Students are notified of Opening and Closing dates and times via email or myMU. Students may not check into their rooms early or deliver personal property to their rooms before the residential facilities open. (Exceptions are made to students involved in special programs or season Athletics.)

Residential facilities are closed during all University designated vacations and student breaks. No student is permitted to remain during these periods unless permission is granted by the Office of Residence Life for academic and / or athletic related reasons. Opening and Closing dates follow the Academic calendar and can be found on-line and in the Student Handbook.

Students who are not able to comply with these instructions are advised to make suitable arrangements elsewhere or with area motels. If transportation problems arise, students must make other arrangements.

At the end of each semester, students are required to leave within 24 hours of their last exam or no later than the closing hour of the halls on the last day of exams, whichever is earlier. Closing instructions and procedures will be given to all residential students at least one week prior to closing.

Room Changes - The granting of room changes is not automatic and is not viewed as an effective way to resolve conflicts. Students are expected to compromise on any differences in their lifestyles. A formal mediation process is set into action prior to any discussion of a room change. It is important to remember that students often have differing expectations for what their roommate should and should not be and to understand that roommates do not have to be best friends. Students who fail to follow the guidelines regarding room changes and move without the approval of the Director/Assistant Director of Residence Life will face disciplinary action which will include a \$25 charge.

MU reserves the right to room assignments/reassignments for the benefit of the community as determined by MU.

There are two designated times during the Fall semester when students can apply for room changes or a roommate swap. Dates and times for these processes will be announced by the Office of Residence Life.

**Room Entry Policy-** University officials, (including but not limited to; Residence Life, Campus Safety, Dean of Students or designee, Maintenance staff) reserve the right to enter a student's room, locked or unlocked, at any time deemed necessary for rule enforcement, health and safety inspections, maintenance, repairs, illness, hazards and other emergency situations. University officials and Residence Life staff will attempt to notify the residents in advance of a room entry.

<u>Room Selection/Lottery Process</u> – During the spring semester, the Residence Life Office conducts its annual Room Selection/Lottery process for the next academic year. In order to select a room, all students must currently reside on campus and be registered as a full-time student (12 or more credits) for the following fall semester.

- In order to participate, eligible students are required to complete a Campus Housing Agreement form. This form can be found online on the Residence Life page on myMU.
- Students are also required to update their health records on the Magnus Health System by the start of each school year.

All paperwork must be turned into the Residence Life Office by 4:00 P.M. on the designated date. Students will select their room, roommate(s) and meal plan through this on-line system. Specific instructions concerning procedures for room lottery will come out each year at the beginning of the Room Selection/Lottery process. Room Lottery takes place on-line through the Misericordia Room Lottery Site.

Students will be held financially responsible for any damage done to their room or the common areas of the building beyond normal wear and tear. For their individual rooms, **Room Condition Reports (RCR)** are reviewed / signed by each student when they move in and the same inventory is used upon their departure. If there is damage to common areas of the building, we always try to find out who was responsible for the damage. If those responsible do not come forward or are not identified, then the cost will be equally divided among the roommate(s) and /or those living in the wing, floor, or building. It is important to encourage your son/daughter to come forward with any information that they may have in order to insure appropriate billing and / or disciplinary action.

<u>Search Policy</u>- University officials (Campus Safety, Residence Life, Dean of Students or designee) reserve the right to enter and search a room and/or belongings of any student or guest upon reasonable suspicion of:

- Violation of University policy
- Health and/or safety concerns

Authorization to search a room will be given by the Dean of Students or designee. University officials will attempt to notify the resident(s) of the room whenever possible prior to the search.

A student's room cannot be searched by law enforcement unless the student gives consent; or law enforcement provides a warrant or other legal documentation authorizing a search. Consent to search a student's room cannot be given to law enforcement officers by University officials.

When the police are contacted to take possession of evidence or contraband found during a search, criminal charges against the student/guest may result.

Students are responsible for informing their guests of university policies and for their actions. Students may be subject to disciplinary action for the actions of their guests.

Guests who are present on the property of Misericordia University are subject to all University rules and policies.

<u>Special Housing/Medical Accommodations</u> – Students requesting residential accommodations due to a physical, psychological, or health disability / impairment may make a specific housing request through the Office for Students with Disabilities (OSD). To initiate the request, students should submit a Disability Declaration and Release Form and current documentation from an appropriate medical physician or mental health provider which states the current condition along with a description of the recommended, reasonable residential accommodations. Students can send documentations to:

Office for Students with Disabilities 301 Lake Street Dallas, PA 18612

The confidential request will be discussed with the Residence Life Office and the Office for Students with Disabilities. In the event that the requested accommodations are not available, the OSD office will provide possible alternatives.

<u>Summer On-Campus Housing</u> - Summer housing is only available to full-time students who are registered for summer classes or summer clinical placements and have lived in university housing in the spring semester. The cost of summer housing is \$75.00 per week for students who take five or less credits.

#### Eligibility for Housing fee to be waived:

- Students must be registered for six or more credits in a non-weekend program, have already registered for a minimum of twelve credits in the fall, and signed a Campus Housing Agreement for the next academic year.
- Students who participate in a clinical placement that is six credits or more, or forty hours per week, are eligible for their housing fee to be waived during that clinical rotation as long as they have already registered for a minimum of twelve credits in the Fall and have signed a Campus Housing Agreement for the next academic year; or they have completed their fourth year and have lived in university housing in the Spring semester.
- Summer Employee students must work "full-time" (max. 27 ½ hours per week) on campus and have a signed Campus Housing Agreement for the 2016-2017 academic year.

There is NO MEAL PLAN available during the summer. Students may prepare their own meals or may purchase meals in the Cougar's Den or pay at the Dining Hall when they are opened. The Cougar's Den summer hours are 8:00 AM - 2:00 PM.

All university students Code of Conduct and Residence Life policies are in effect for the summer. Any violations will re reported to the Coordinator of Student Life & Community Standards.

<u>Windows and Screens</u>- For health, safety, and maintenance reasons, screens shall not be loosened, propped open, or removed from the windows. Storm windows are not to be removed at any time. In addition, decorations or personal items may not be hung outside the window or placed on window sills or ledges.

Violations are subject to a \$100 fine for the first offense and subsequent offenses may result in referral to the Office of Community Standards.

<u>Withdrawals</u>- Students who wish to withdraw from the residence halls/houses must state their intention in writing to the Assistant Director of Residence Life, and are required to officially check out of their room within 24 hours. Refer to the withdrawal process in the academic catalog for refund policy information. Students withdrawing from the University must call the Student Success Center at 570-674-6408. An appointment will be made and all necessary paperwork will be completed.

A list of things that your son/daughter should bring or not bring to Misericordia can be found through myMU. (Go to the Campus Life tab and then scroll down to the Residential Life / FAQ section.)

Should you need any further information, please feel free to contact the Office of Residence Life at 570-674-6178.

#### **Student Activities**

The Department of Student Activities provides a variety of social, educational, service and leadership opportunities for students both on and off campus. Comedians, game shows, musical entertainers, bingo and karaoke are some of the regular weekly events that students can attend on campus. Off campus cultural experiences and sporting events are offered to students in the local community and each semester students can go to NYC to see a Broadway show.

Students who like the outdoors can participate in SOAR (Student Outdoor Adventure and Recreation) activities at state parks, lakes and local ski slopes. A shuttle is run Tuesday, Friday, Saturday and Sunday for students to shop and go to the movies or to local restaurants in the Wilkes-Barre area.

The Director of Student Activities works with all students and with class and club advisors as a resource/consultant and as a liaison between student groups. There are over 40 student clubs and organizations that students can get involved in where service is an integral part. All students are strongly encouraged to get involved as a means to enhance their University experience and strengthen their interpersonal and leadership skills.

The 2016-2017 Leadership Development Program will include:

- 1. Orientation leaders training program
- 2. SGA leadership weekend
- 3. Periodic leadership development programs for class/club officers and advisors
- 4. Annual Leadership Awards dinner
- 5. Intercollegiate Leadership Wilkes-Barre Program
- 6. Student Outdoor Adventure and Recreation (SOAR) Leadership Training
- 7. Mercy Leadership Program

#### **Student Financial Services**

#### Administrative Regulation and Payment of Tuition and Fees

Misericordia University students are expected to pay their bills in a timely manner. The Office of Student Financial Services assists students in meeting their obligations and will discuss reasonable payment schedules in extraordinary cases. In order to assure the collection of money due to the University, students with an unpaid balance for tuition, fees, bookstore charges, library fines, parking fines or any other Misericordia University approved fee or fine will be denied the following privileges or services:

- 1. Class registration.
- 2. Participation in graduation ceremonies and the awarding of diplomas. Also, seniors may be denied final exams.
- 3. Transcript issue.
- 4. Residence hall reservation privileges.

#### **Definition of Academic Year**

Misericordia University defines its academic year as the period of at least 30 weeks of instructional time which begins on the first day of classes in the fall semester and ends on the last day of examinations in the spring semester. During this period, a full-time undergraduate student is expected to complete a minimum of 24 credits.

The Student Financial Services staff is available from 8:30 a.m. to 4:30 p.m. to discuss individual problems and to advise students in matters regarding financial aid.

#### **Institutional Refund Procedure Relating to Withdrawals**

Students who wish to withdraw from the residence halls/houses must state their intention in writing to the Assistant Director of Residence Life, and are required to officially check out of their room within 24 hours. Refer to the withdrawal process in the academic catalog for refund policy information. Students withdrawing from the University must call the Student Success Center at 570-674-6408. An appointment will be made and all necessary withdrawal paperwork will be completed.

#### **Advice to Parents**

As your child moves towards adulthood, here are some suggestions that may help to move your daughter/son forward.

- 1. Encourage your student to be a self-advocate. When issues arise, it is important for your child to learn how to resolve them. At the end of this handbook is a list of people that your daughter/son can contact if they have a problem.
- 2. Encourage your student to take responsibility for their safety. Although Misericordia tends to be a safe environment, students still need to be careful. Remind them to lock their doors when they are out of their rooms and not to give their keys or access cards to anyone else. They should become familiar with the location of safety phones on campus and please encourage them to program Campus Safety's phone number (570-674-6300) into their cell phone.
- 3. Encourage your student to attend class (even if their professor doesn't take roll) and to read their textbooks. Many students believe that college is like high school; if you take good notes you don't have to read then they are unpleasantly surprised by the test.
- 4. Remind your daughter/son that the legal age to consume alcohol is 21. However, their safety is most important so if they are going to a party, encourage your child to stay with their friends and limit the amount of alcohol they consume. Remind them never to leave their drink unattended, drink from an open common container (punch bowl) or accept a cup from someone else. If they see someone in trouble because they have consumed too much alcohol, please tell them to call campus safety or notify the Residence Life staff. It is better to be safe than sorry and the University has an amnesty policy for those who report a medical emergency. Finally, remind them if they are underage and caught on or off campus, there will be consequences both on and off campus.
- 5. Encourage your student to make the most out of their college experience. Suggest they join a club or organization so they can further develop their interpersonal and leadership skills. Challenge them to broaden themselves by attending lectures and cultural events. Remind them that fun is an important part of staying healthy so encourage them to attend programs and events sponsored by Student Activities, Intramurals and Residence Life.
- 6. College is preparation for the future so remind your daughter/son to take advantage of the Guaranteed Placement Program and the Student Leadership Transcript through the Insalaco Center for Career Development. Students have a better chance of being hired if they have participated in an internship so challenge them to begin thinking about this early so they can get the best internship available.
- 7. Talk to them about how they present themselves on social media sites. Too often students don't think before they post or upload pictures and it can come back to haunt them, especially if they are looking for a job. Today most employers are looking at social media sites for information on their applicants. Remind them that social medial sites are not as private as many people think they are.
- 8. Encourage your student to get to know their academic advisor. Advisors have a wealth of knowledge about the institution and the information they can provide is invaluable.
- 9. Encourage your student to familiarize themselves with University policies and community expectations. All students should review the Academic Catalog and the Student Handbook, both are found online and on myMU.
- 10. Teach them how to do laundry. It will make your life easier and give them a valuable life skill.
- 11. Finally, and most importantly, encourage your daughter/son to take responsibility for their actions. We all make mistakes, but taking responsibility forces us to look at our behavior, good or bad, and make the necessary changes.

Welcome to the Misericordia family!

### **QUESTIONS**

<u>Concern</u>	Who to Contact	Phone Number
Academics	VP-Academic Affairs or academic advisor	570-674-6218
Athletics	Chuck Edkins	570-674-6294
Campus Store		570-674-6271
Campus Ministry	Dr. Christine Somers	570-674-6314
Campus Safety		570-674-6300
Center for Adult and Continuing Education		570-674-1225
Class Cancellations, Commuter Hotline		570-674-6311
Commuter Life	Gary Samuels	570-674-8318
Co-op Education	•	570-674-6409
Counseling and Psychological Services		
Center (CAPS Center)		
Appointments	Carol Llewellyn	570-674-6408
Counselors	Director – TBA	570-674-6366
	Melissa Reich	570-674-6318
	Ryan Bishop	570-674-6726
Alcohol/Other Drugs	Darcy Brodmerkel	570-674-6466
Dean of Students	Amy Lahart	570-674-6263
Emergencies	Campus Safety	570-674-6300
Food Service	Bruce Deeble	570-674-6269
Health Services	Sandra Fedro	570-674-6276
Honors Program	Thomas Hajkowski	570-674-8083
Illness or Injury	Health Center	570-674-6276
Insalaco Center for Career Development	Bernadette Rushmer	570-674-8028
Intramurals	Mark Stauffer	570-674-6492
Library Services		570-674-6231
		570-674-6352
Lost and Found	Campus Safety	570-674-6300
Mail Service	Lisa Shaw	570-674-6235
Public Relations	Paul Krzywicki	570-674-6372
Registration, Scheduling	Joe Redington	570-674-6756
Residence Life	Donna Ellis	570-674-6266
Student Activities	Darcy Brodmerkel	570-674-6466
Student Financial Services	Susan Fronzoni	570-674-6249
Student Government	SGA Office	570-674-6220
Student Success Center	Carol Llewellyn	570-674-6408
Academic Support		570-674-6408
Early Alert	Carol Llewellyn	570-674-6408
Office for Students with Disabilities	Kristin Ricardo	570-674-6205
Tutorial Services	Jennifer Cory	570-674-6204
Transfer Student Services	Shane Pagnotti	570-674-6255
Vice President of Student Life	Kit Foley	570-674-6304
Withdrawals	I D 1	500 (04 (05)
From Classes	Joe Redington	570-674-6756
From the University	Carol Llewellyn	570-674-6408
Work Study Program	Stephanie Winsock	570-674-6701

# MISERICORDIA UNIVERSITY SEMESTER CALENDAR 2016—2017 (revised 12/4/15)

SEMESTER CALENDAR 2016—2017 (revised 12/4/15)				
FALL SEMESTER - 2016				
Convocation	Thursday, August 25	2:00 p.m.		
First-Year Student Orientation	Thursday, August 25-Sunday, August 28			
Transfer Student Orientation	Sunday, August 28	11:00 a.m.		
Classes Commence	Monday, August 29	8:00 a.m.		
Last Day for change of status (FT to PT)	Friday, September 2	4:30 p.m.		
Labor Day Recess Begins	Saturday, September 3	8:00 a.m.		
Classes Resume	Tuesday, September 6	8:00 a.m.		
Add/Drop Period Ends	Tuesday, September 6	4:30 p.m.		
Last Day to Resolve Summer 2016 Incompletes	Friday, September 16	4:30 p.m.		
Fall Recess Begins	Thursday, October 13	8:00 a.m.		
Classes Resume	Monday, October 17	8:00 a.m.		
Midterm Grades Due	Wednesday, October 19	Noon		
Advisement Week	Monday, October 24-Friday, October 28			
Spring 2017 Registration	Wednesday, November 2-Monday, November	14		
Last Day to Withdraw from Courses (or MU)	Monday, November 14	4:30 p.m.		
FOLLOW <u>THURSDAY</u> CLASS SCHEDULE	Tuesday, November 22			
Thanksgiving Recess Begins	Wednesday, November 23	8:00 a.m.		
Classes Resume	Monday, November 28	8:00 a.m.		
FOLLOW <b>FRIDAY</b> CLASS SCHEDULE	Monday, December 12			
Classes End	Monday, December 12	4:45 p.m.		
Final Examinations Begin	Monday, December 12	6:00 p.m.		
Final Examinations End	Saturday, December 17	12:30 p.m.		
Commencement Rehearsal	Saturday, December 17	4:00 p.m.		
Winter Baccalaureate and Commencement	Sunday, December 18			
Final Grades Due	Monday, December 19	Noon		
SPRING SEMESTER - 2017				
Transfer Student Orientation	Sunday, January 15	11:00 a.m.		
Classes Commence	Monday, January 16	8:00 a.m.		
Last Day for change of status (FT to PT)	Friday, January 20	4:30 p.m.		
Add/Drop Period Ends	Monday, January 23	4:30 p.m.		
Last Day to Resolve Fall 2016 Incompletes	Friday, January 27	4:30 p.m.		
Midterm Grades Due	Wednesday, March 1	Noon		
Spring Recess Begins	Saturday, March 4	8:00 a.m.		
Classes Resume	Monday, March 13	8:00 a.m.		
Advisement Week	Monday, March 13-Friday, March 17	0.00 u.m.		
Fall 2017 Registration	Wednesday, March 22-Monday, April 3			
Last Day to Withdraw from Courses (or MU)	Monday, March 27	4:30 p.m.		
Easter Recess Begins	Thursday, April 13	8:00 a.m.		
C		0.00 4.111.		
Classes Resume	* *	8:00 a m		
Classes Resume FOLLOW THURSDAY CLASS SCHEDULE	Tuesday, April 18	8:00 a.m.		
FOLLOW <b>THURSDAY</b> CLASS SCHEDULE	Tuesday, April 18 Tuesday, May 2			
	Tuesday, April 18 Tuesday, May 2 Wednesday, May 3	8:00 a.m. 5:00 p.m.		
FOLLOW THURSDAY CLASS SCHEDULE Classes End	Tuesday, April 18 Tuesday, May 2 Wednesday, May 3 (FOLLOW <b>FRIDAY</b> CLASS SCHEDULE)			
FOLLOW THURSDAY CLASS SCHEDULE Classes End Study Day	Tuesday, April 18 Tuesday, May 2 Wednesday, May 3 (FOLLOW <b>FRIDAY</b> CLASS SCHEDULE) Thursday, May 4			
FOLLOW THURSDAY CLASS SCHEDULE Classes End  Study Day Final Examinations Begin	Tuesday, April 18 Tuesday, May 2 Wednesday, May 3 (FOLLOW <b>FRIDAY</b> CLASS SCHEDULE) Thursday, May 4 Friday, May 5			
FOLLOW THURSDAY CLASS SCHEDULE Classes End  Study Day Final Examinations Begin Final Examinations End	Tuesday, April 18 Tuesday, May 2 Wednesday, May 3 (FOLLOW FRIDAY CLASS SCHEDULE) Thursday, May 4 Friday, May 5 Thursday, May 11	5:00 p.m.		
FOLLOW THURSDAY CLASS SCHEDULE Classes End  Study Day Final Examinations Begin Final Examinations End Final Grades Due	Tuesday, April 18 Tuesday, May 2 Wednesday, May 3 (FOLLOW FRIDAY CLASS SCHEDULE) Thursday, May 4 Friday, May 5 Thursday, May 11 Monday, May 15	5:00 p.m. 9:00 a.m.		
FOLLOW THURSDAY CLASS SCHEDULE Classes End  Study Day Final Examinations Begin Final Examinations End	Tuesday, April 18 Tuesday, May 2 Wednesday, May 3 (FOLLOW FRIDAY CLASS SCHEDULE) Thursday, May 4 Friday, May 5 Thursday, May 11	5:00 p.m.		

Saturday, May 20	10:00 a.m.
Saturday, May 20	2:00 p.m.
Wednesday, May 4	5:00 p.m.
(FOLLOW <b>FRIDAY</b> CLASS SCHEDULE)	•
Thursday, May 5	
Friday, May 6	
Thursday, May 12	
Monday, May 16	9:00 a.m.
Friday, May 20	4:00 p.m.
Friday, May 20	6:30 p.m.
Saturday, May 21	10:00 a.m.
Saturday, May 21	2:00 p.m.
	Saturday, May 20  Wednesday, May 4 (FOLLOW FRIDAY CLASS SCHEDULE) Thursday, May 5 Friday, May 6 Thursday, May 12 Monday, May 16 Friday, May 20 Friday, May 20 Saturday, May 21

Dear	Parent:
Dear	raiem.

Never believe that a few caring people can't change the world. For indeed, that's all who ever have. — Margaret Mead

Service is an important component here at Misericordia University. As a Misericordia

parent, you are encouraged to be a Misericordia University volunteer to help with recruitment, development, or career services. As a parent volunteer, you might help with:

**College Fairs**: Represent Misericordia at a college night held in your area. College fairs provide the ideal opportunity to boast about your son's or daughter's college to friends, neighbors, parents, and students from your community.

**Career Services**: Talk to prospective and current students about your profession, career options or graduate and professional schools you have attended. Arrange for a student to job shadow where you work or at another work site.

**Internships**: Work with our career development center to develop internships for current students. These can be paid or unpaid, credit or non-credit opportunities.

**Open House Panels:** Join other parents, alumni, and students during the Admissions Department's Open House activities. Proudly tell prospective students and their parents about your experience as a Misericordia parent.

**Fundraising:** Help solicit gifts for the annual fund from other parents or provide information of corporations or foundations that may have an interest in supporting Misericordia University.

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If you are interested in becoming a Misericordia University parent volunteer, please complete the following form and return it to The Alumni Relations Office, 301 Lake Street, Dallas, PA 18612. If you have any questions about any volunteer opportunities or have any questions, please contact Lailani Augustine @ 570-674-6764 or laugustin@misericordia.edu.

Yes I am interested in becoming a parent volunteer. (Please check all that apply.) Attend a College Fair Serve as a Career Services Contact Provide an Internship 
Solicit for the Annual Fund Serve as an Open House Panelist Provide Corporate/Foundation info No. I am not able to volunteer at this time. П Name: Address: Daytime Telephone #: \_\_\_\_\_Evening Telephone #: \_\_\_\_\_ Fax #: Email: Occupation: \_\_\_\_\_Employer: \_\_\_\_ Son's/Daughter's Name: \_\_\_\_\_Class Year: \_\_\_\_\_